

STATE OF SOUTH CAROLINA

(Caption of Case)

223016
BEFORE THE
PUBLIC SERVICE COMMISSION
OF SOUTH CAROLINA

COVER LETTER

DOCKET
NUMBER:

1990 - 517 - C

(Please type or print)

Submitted by: Matrix Telecom, Inc. d/b/a Matrix Business
Technologies d/b/a Trinsic Communications
Address: 7171 Forest Lane, Suite 700
Dallas, TX 75230

SC Bar Number:

Telephone: 813-892-9053

Fax: 813-973-3243

Other:

Email: ldellaero@matrixbt.com

NOTE: The cover sheet and information contained herein neither replaces nor supplements the filing and service of pleadings or other papers as required by law. This form is required for use by the Public Service Commission of South Carolina for the purpose of docketing and must be filled out completely.

DOCKETING INFORMATION (Check all that apply)

☐ Emergency Relief demanded in petition

☐ Request for item to be placed on Commission's Agenda expeditiously

☒ Other: Authorized Utility Representative

INDUSTRY (Check one)

NATURE OF ACTION (Check all that Apply)

- | | | | |
|--|--|--|--|
| <input type="checkbox"/> Electric | <input type="checkbox"/> Affidavit | <input type="checkbox"/> Letter | <input type="checkbox"/> Request |
| <input type="checkbox"/> Electric/Gas | <input type="checkbox"/> Agreement | <input type="checkbox"/> Memorandum | <input type="checkbox"/> Request for Certification |
| <input type="checkbox"/> Electric/Telecommunications | <input type="checkbox"/> Answer | <input type="checkbox"/> Motion | <input type="checkbox"/> Request for Investigation |
| <input type="checkbox"/> Electric/Water | <input type="checkbox"/> Appellate Review | <input type="checkbox"/> Objection | <input type="checkbox"/> Resale Agreement |
| <input type="checkbox"/> Electric/Water/Telecom. | <input type="checkbox"/> Application | <input type="checkbox"/> Petition | <input type="checkbox"/> Resale Amendment |
| <input type="checkbox"/> Electric/Water/Sewer | <input type="checkbox"/> Brief | <input type="checkbox"/> Petition for Reconsideration | <input type="checkbox"/> Reservation Letter |
| <input type="checkbox"/> Gas | <input type="checkbox"/> Certificate | <input type="checkbox"/> Petition for Rulemaking | <input type="checkbox"/> Response |
| <input type="checkbox"/> Railroad | <input type="checkbox"/> Comments | <input type="checkbox"/> Petition for Rule to Show Cause | <input type="checkbox"/> Response to Discovery |
| <input type="checkbox"/> Sewer | <input type="checkbox"/> Complaint | <input type="checkbox"/> Petition to Intervene | <input type="checkbox"/> Return to Petition |
| <input checked="" type="checkbox"/> Telecommunications | <input type="checkbox"/> Consent Order | <input type="checkbox"/> Petition to Intervene Out of Time | <input type="checkbox"/> Stipulation |
| <input type="checkbox"/> Transportation | <input type="checkbox"/> Discovery | <input type="checkbox"/> Prefiled Testimony | <input type="checkbox"/> Subpoena |
| <input type="checkbox"/> Water | <input type="checkbox"/> Exhibit | <input type="checkbox"/> Promotion | <input type="checkbox"/> Tariff |
| <input type="checkbox"/> Water/Sewer | <input type="checkbox"/> Expedited Consideration | <input type="checkbox"/> Proposed Order | <input type="checkbox"/> Other: |
| <input type="checkbox"/> Administrative Matter | <input type="checkbox"/> Interconnection Agreement | <input type="checkbox"/> Protest | |
| <input type="checkbox"/> Other: | <input type="checkbox"/> Interconnection Amendment | <input type="checkbox"/> Publisher's Affidavit | |
| | <input type="checkbox"/> Late-Filed Exhibit | <input checked="" type="checkbox"/> Report | |

RECEIVED

MAR 25 2010

PSC SC
CLERK'S OFFICE



2600 Maitland Center Pkwy.
Suite 300
Maitland, FL 32751
P.O. Drawer 200
Winter Park, FL
32790-0200
Tel: 407-740-8575
Fax: 407-740-0613
www.tminc.com

March 24, 2010
Via Overnight Delivery

Docketing Department
South Carolina Public Service Commission
Synergy Business Park
101 Executive Center Dr.
Saluda Building
Columbia, SC 29210

RE: Matrix Telecom, Inc. d/b/a Matrix Business Technologies d/b/a Trinsic
Communications
SC Authorized Utility Representative
For the month ending April 30, 2010

Dear Sir or Madam:

Enclosed please find a copy of the SC Authorized Utility Representative for the month ending April 30, 2010, filed on behalf of Matrix Telecom, Inc. d/b/a Matrix Business Technologies d/b/a Trinsic Communications. No check is enclosed as there are no remittance fees due.

Questions regarding this filing should be directed to my attention at 407-740-8575. Thank you for your assistance in this matter.

Sincerely,

Kimberly N. Geuder
Compliance Reporting Specialist

file: Matrix Telecom, Inc. d/b/a Matrix Business Technologies d/b/a Trinsic
Communications - Reporting - South Carolina

KG/sh

RECEIVED

MAR 25 2010

PSC SC
CLERK'S OFFICE

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☐ IXC ☒ CLEC ☐ ILEC ☐ Wireless

CERTIFICATED COMPANY INFORMATION

Matrix Telecom, Inc.

Company Name

Matrix Business Technologies d/b/a Trinsic Communications

214-432-1453

Dbaf/ka

Telephone #

7171 Forest Lane, Suite 700

Mailing Address

Dallas, TX 75230

City, State, Zip Code

7171 Forest Lane, Suite 700

Business Location

Dallas, TX 75230

City, State, Zip Code

County

REGISTERED AGENT INFORMATION

Registered Agent: C T Corporation System,

Mailing Address: 75 Beattie Place, Two Insignia Financial Plaza

City, State, Zip Code: Greenville, SC 29601

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- | | |
|-----|--|
| A. | <p>Linda Dellaero</p> <p>General Manager (Include address if different than above.)</p> <p>813-892-9053 / 813-973-3243 /ldellaero@matrixbt.com</p> <p>Telephone Number Facsimile Number E-mail Address</p> |
| B. | <p>Scott Klopach</p> <p>Customer Relations/Complaints Representative (Include address if different than above.)</p> <p>214-432-1453 / 214-432-1576 / sklopach@matrixbt.com</p> <p>Telephone Number Facsimile Number E-mail Address</p> |
| C1. | <p>Chasidy Davis</p> <p>Customer Relations/Complaints Representative for Escalated Complaints (Include address if different than above.)</p> <p>214-432-1452 / 214-432-1576 / regulatory@matrixbt.com</p> <p>Telephone Number Facsimile Number E-mail Address</p> |
| C2. | <p>888-411-0111</p> <p>Customer Contact (Toll Free Number)</p> |
| D. | <p>Tom Fritz</p> <p>Engineering Operations (Include address if different than above.)</p> <p>585-413-6352 / 800-657-9714 /tfritz@matrixbt.com</p> <p>Telephone Number Facsimile Number E-mail Address</p> |
| E. | <p>John Heathcock</p> <p>Test and Repair (Include address if different than above.)</p> <p>251-446-2542 / /jheathcock@matrixbt.com</p> <p>Telephone Number Facsimile Number E-mail Address</p> |

F. **NOC 2417**

Emergencies (During non-office hours)

888-339-3133

/

/ noc@matrixbt.com

Telephone Number

Facsimile Number

E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G. Linda Dellaero

Regulatory Officer (Include Address if different than above)

813-892-9053

/

813-973-3243

/ ldellaero@matrixbt.com

Telephone Number

Facsimile Number

E-mail Address

H. Kimberly N. Geuder

Dual Party Mailings (Name)

P.O. Drawer 200, Winter Park, FL 32790-0200

(Mailing Address)

407-740-8575

/

407-740-0613

/ kgeuder@tminc.com

Telephone Number

Facsimile Number

E-mail Address

I. Kimberly N. Geuder

Interim LEC Fund Mailings (Name)

P.O. Drawer 200, Winter Park, FL 32790-0200

(Mailing Address)

407-740-8575

/

407-740-0613

/ kgeuder@tminc.com

Telephone Number

Facsimile Number

E-mail Address

J. Kimberly N. Geuder

Universal Service Fund Mailings (Name)

P.O. Drawer 200, Winter Park, FL 32790-0200

(Mailing Address)

407-740-8575

/

407-740-0613

/ kgeuder@tminc.com

Telephone Number

Facsimile Number

E-mail Address

K. Kimberly N. Geuder

Gross Receipts Mailings (Name)

P.O. Drawer 200, Winter Park, FL 32790-0200

(Mailing Address)

407-740-8575

/

407-740-0613

/ kgeuder@tminc.com

Telephone Number

Facsimile Number

E-mail Address

L. Kimberly N. Geuder

Lifeline Mailings (Name)

P.O. Drawer 200, Winter Park, FL 32790-0200

(Mailing Address)

407-740-8575

/

407-740-0613

/ kgeuder@tminc.com

Telephone Number

Facsimile Number

E-mail Address

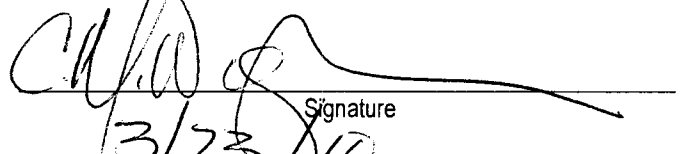
This form was completed by (print name)

TECHNOLOGIES MANAGEMENT, INC.

AS ATTORNEY-IN-FACT

BY CONNIE M. WIGHTMAN

Title


Signature
3/23/10
Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
Post Office Drawer 11649
Columbia, South Carolina 29211

Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201

(Rev. PSC 01/2010)